



# Slabjack Geotechnical

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## WHAT TO EXPECT?

### Day of the job.

Our production crews generally complete two projects per day. In most cases you will be assigned a morning or an afternoon appointment.

The crew will arrive, assess the project, develop a plan and go to work. Most residential work will take 2-5 hours depending on the size and complexity of the project. You can expect to hear equipment running, concrete saw, hammer drill and a generator. While not uncomfortably loud it does make some noise.

Once the slab-lifting is complete the area is cleaned, and the small holes are patched with mortar that closely matches your concrete. If we are sealing control joints and cracks that will also be completed.

At the completion of the job the production leader will collect payment. We prefer a check but we also accept Visa/MC and also offer financing if interested. (Please ask your estimator or call the office).



## F. A. Q.

### How big are the holes you have to drill?

Just 5/8" penny size.


### Do we have to be there when the job is done?

Ideally yes. If a problem develops we want to be able to discuss it with you. Payment is also due after completion of the project unless arrangements have been previously made.

### When can we use our concrete?

Unless we did your crack and joint sealing you can use it when we leave. The caulking material should be avoided for 24 hours.

### Do you offer financing?

YES! Accessed only through our Website, click on the green  button and answer a few questions. Terms are 9.9% interest, no prepayment penalty, amortized over 96 months.

### What about the weather?

We work unless it's a heavy rain, however caulking can't be done unless the concrete is completely dry. In rare cases your job or estimate may be rescheduled.

### How long is the warranty?

We offer the industries only limited lifetime warranty! See Website for details.

[www.slackjackgeotechnical.com](http://www.slackjackgeotechnical.com)

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## THANK YOU FOR CONTACTING SLABJACK GEOTECHNICAL.

You have chosen the industry leader in concrete raising, crack & joint sealing, seawall & bulkhead stabilization, foundation stabilization and concrete maintenance.

Slabjack Geotechnical is regularly consulted about slab-lifting projects all across North America and have trained slab-lifting contractors in both North & South America.

This pamphlet is designed to help you understand the repair process and answer some of the most common questions. If you have additional questions after reading this brochure don't hesitate to call for further clarification.

**(855) 752-2522**

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## WHY DOES CONCRETE SETTLE?

### Three primary reasons.

#### 1. Poor compaction.

This mostly affects newer homes, generally under 10 years old and is worse up against the home where the excavation was the deepest.

#### 2. Erosion.

Water moves fine particles with it. This can happen when a sprinkler breaks, a pond overflows or heavy rain, but it also happens as water moves far underground.

#### 3. Saturation.

Water, either from rain, snow or sprinklers plays an important role in soil consolidation. As soil becomes saturated with water it settles taking whatever is on it, like a driveway. Reducing water near concrete, especially downspouts will greatly reduce settling, will help keep basements and crawl spaces dry and keep your warranty in tact.



## WHY FIX IT?

### There are many reasons to repair your settled concrete.

#### 1. Safety.

Tripping on a lip or slipping on a slope is both painful and a potential liability. According to a liberty mutual study completed in 2006 the average cost in medical expenses alone was in excess of \$20,000, the cost to defend against a lawsuit was over \$50,000 and the average jury award was over \$100,000.

#### 2. Aesthetics.

Uneven slabs, a tilting porch or an unlevel pool deck detracts from the beauty of your property.

#### 3. Property value.

Whether you fix it now or later, when it's sold you eventually pay for it. If you repair sooner you will avoid further damage and enjoy level concrete today!

#### 4. Saves money over replacement.

Raising concrete is much less costly than replacement, typically saving 50% or more.

#### 5. It's likely to get even worse.

- Unsealed cracks & joints lead to additional erosion.
- Settling slabs crack & separate.
- Incorrect slopes cause leaking basements and potential costly foundation damage.

## WHAT TO EXPECT?

Slabjack Geotechnical provides free estimates. Because we do so at our cost, free of charge we ask everyone with an interest in the project to be present for the estimate. This reduces recalls and addresses everyone's concerns.

### Day of the estimate.

The estimator will arrive at or near the scheduled time and discusses in detail your concerns, answer any questions you may have and explain what they will be doing. Often this entails walking the property with the estimator, pointing out the areas of concern. At this point the estimator may note other areas of concern, such as control joint junctions, damaged or missing joint sealant, misplaced downspouts and other issues that contribute to slab settlement.

The estimator will then take pictures and measurements and write up a detailed proposal of the work to be completed. When the estimate is ready it will be presented to the property owners, discuss each line item, the work to be done and the cost for that item.

Adequate time is available to discuss any concerns you may have and to answer questions.

After the estimate is presented and you are comfortable with both the scope of work and the cost you will be asked if you are ready to schedule the job.

After the estimate is signed the appointment center will call to schedule the job.